

Sustainability Data Book 2018

Editorial Policy

The *Sustainability Data Book* explains Toyota's initiatives related to the environment (E), society (S), and governance (G).

The *Environmental Report 2018—Toward Toyota Environmental Challenge 2050*—is excerpted from the *Sustainability Data Book 2018*.

Period Covered

Fiscal year 2018 (April 2017 to March 2018)

Some of the initiatives in fiscal year 2019 are also included.

Third-Party Assurance

Third-Party Assurance in the Environment section denotes data confirmed through third-party assurance.

Scope of Report

Toyota Motor Corporation (TMC) initiatives and examples of those of its consolidated subsidiaries, etc., in Japan and overseas.

Disclosure of Information on Overseas Affiliates

Reports are being issued in a total of 13 countries and regions (including Japan) in which Toyota overseas affiliates operate, and detailed information is disclosed on company websites in three countries and regions. The information disclosed globally by these reports covers about 87 percent of Toyota vehicles sold worldwide.

Reference Guidelines

- Ministry of the Environment of Japan *Environmental Reporting Guidelines (2012 Version)*
- ISO 26000 guidelines
- A comparison table relative to the *GRI Sustainability Reporting Guidelines* is disclosed on the Toyota company website



Argentina



Australia



Brazil



China



Europe



India



Indonesia

Malaysia
* Issued in the UMW
Holding Report

New Zealand



North America



South Africa



The Philippines



Taiwan (Kuozei)



Taiwan (Hotai)



Thailand



Vietnam

Contents

Company Profile	3
Corporate Principles	5
Sustainability Policy	8

Society

Initiatives for Improving Traffic Safety	13
Customer First and Quality First Measures	20
Creating an Affluent Society	27
Social Contribution Activities	38
Respect for Human Rights	44
Collaboration with Business Partners	48
Employees	55
Safety and Health	57
Human Resources Development	61
Diversity and Inclusion	65
Creating Attractive Workplaces	72
Stakeholder Engagement	73

Environment

Toyota Environmental Challenge 2050	76
2030 Milestone Set in Order to Achieve the Toyota Environmental Challenge 2050	77
FY2018 Review of the Sixth Toyota Environmental Action Plan	83
Challenge 1 New Vehicle Zero CO ₂ Emissions Challenge	89
Challenge 2 Life Cycle Zero CO ₂ Emissions Challenge	93
Challenge 3 Plant Zero CO ₂ Emissions Challenge	97
Challenge 4 Challenge of Minimizing and Optimizing Water Usage	103
Challenge 5 Challenge of Establishing a Recycling-based Society and Systems	107
Challenge 6 Challenge of Establishing a Future Society in Harmony with Nature	113
Environmental Management	121
Environmental Data	129

Governance

Corporate Governance	136
Risk Management	139
Compliance	143
CSR Data	145
ISO 26000 Comparison	148

Overview of Toyota Motor Corporation

Company Profile

Company Name	Toyota Motor Corporation
President and Representative Director	Akio Toyoda
Company Address	Head Office 1 Toyota-cho, Toyota City, Aichi Prefecture, Japan Tokyo Head Office 1-4-18 Koraku, Bunkyo-ku, Tokyo, Japan Nagoya Office 4-7-1 Meieki, Nakamura-ku, Nagoya City, Aichi Prefecture, Japan
Date Founded	August 28, 1937
Capital	635.4 billion yen (as of the end of March, 2018)
Main Business Activities	Motor Vehicle Production and Sales
No. of Employees (consolidated)	369,124 (as of the end of March, 2018)
No. of Consolidated Subsidiaries	606 (as of the end of March, 2018)
No. of Affil. Accounted for under the Equity Method	57 (as of the end of March, 2018)

Non-automotive Business



Financial Services

Provides financial services for vehicle loans and leasing in more than 30 countries and regions worldwide.



Housing

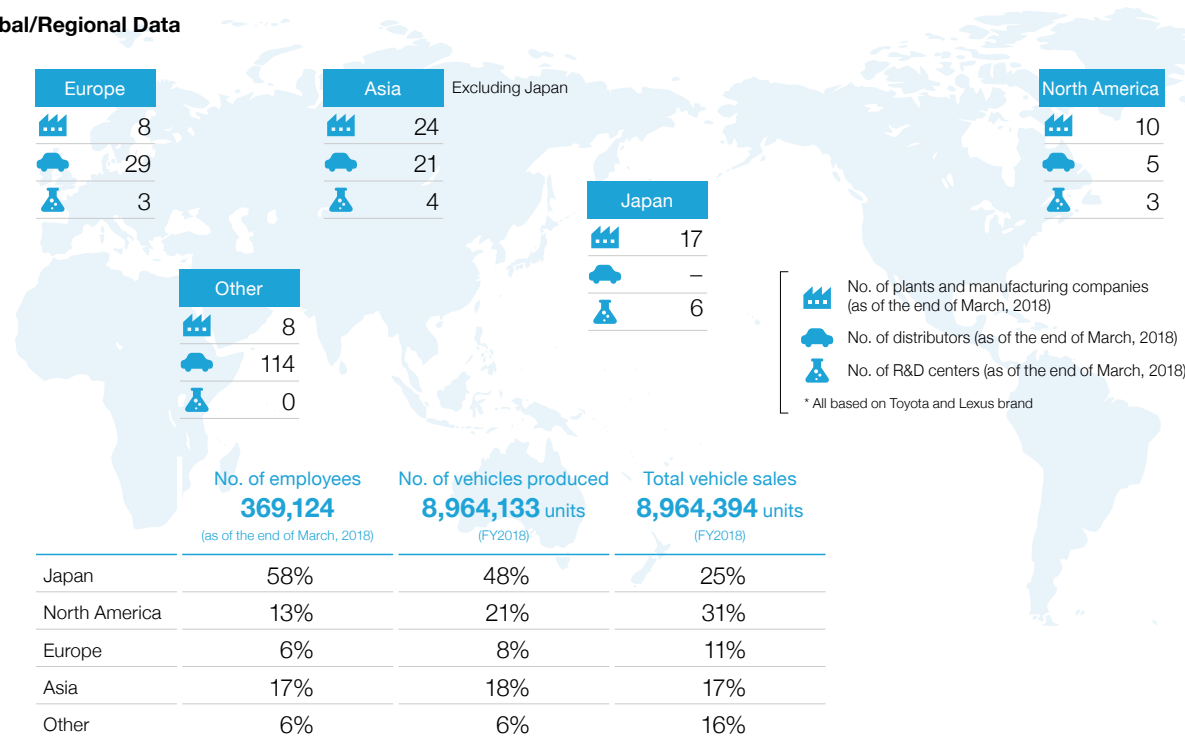
Consolidating the Toyota Group's knowledge to offer a wide variety of housing services to meet different customer needs.



Other Business

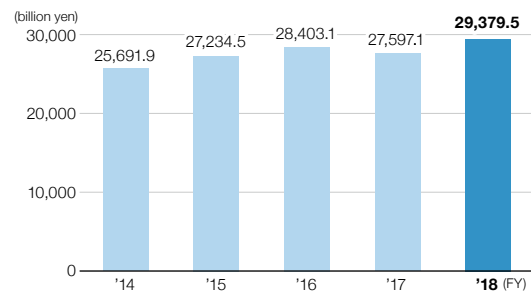
Toyota is also involved in marine businesses, as well as biotechnology and afforestation businesses.

Global/Regional Data

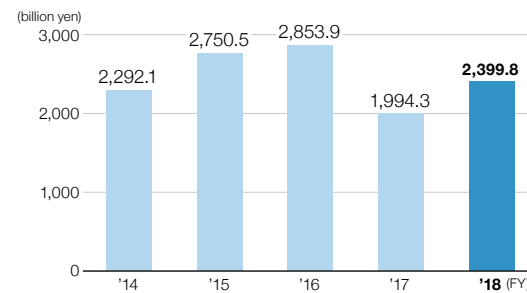


Consolidated Financial Highlights Based on U.S. GAAP—Generally Accepted Accounting Principles (Financial years ended March 31)

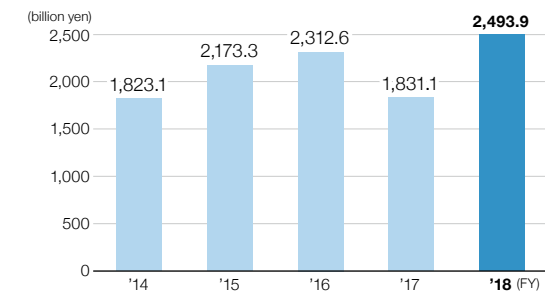
Net Revenues



Operating Income

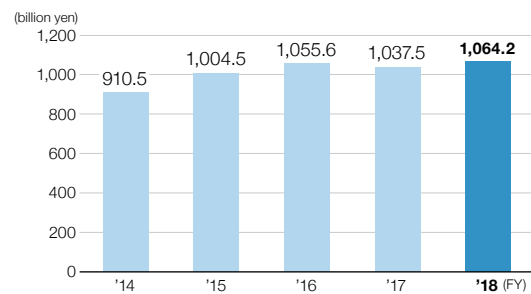


Net Income

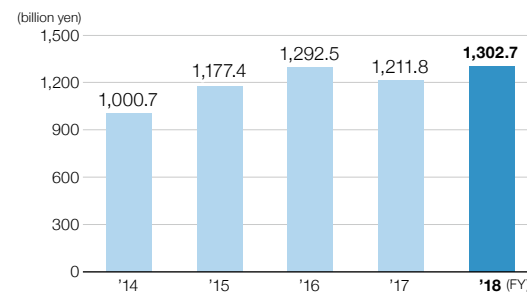


• Shows the net income attributable to the shareholders of Toyota Motor Corporation

R&D Expenses



Capital Investment



• Capital investment excludes vehicles and equipment on operating leases